



## Colwall Greener - Home Energy Advice & Assistance Service

### How the Service Works

1. Householders volunteer to be advised and assisted in reducing their Carbon Footprint (initially they would be homeowners)
2. Initial visit by Colwall Greener adviser for questionnaire based interview to assess energy use and carbon footprint, together with inspection of property to help assess the most cost effective changes. (approx 2 hours with some preparation by householder to assemble utilities bills for the previous 12 months if possible).
3. Advisor prepares report giving Carbon Footprint and a prioritised list of suggested changes.
4. Householder starts to record meter readings on a monthly basis.
5. Second meeting with adviser to discuss reaction to report and hear about any obstacles that need to be overcome to take the next prioritised step.
6. Adviser assists with overcoming obstacles where necessary and improvements are carried out.
7. Third meeting with adviser to review progress and help with any obstacles.
8. Fourth meeting with adviser to notice change in energy use and Carbon Footprint as part of report to Funders.